WorkForce® Enterprise AM-C550z

A4 Color Multifunction Printer with Inner Finisher

Printer shown with optional accessories.

The productive 55 ISO ppm† A4 color MFP, built for reliability with a space-saving inner finisher.

PRECISIONCORE
HEAT·FREE®

Versatile finishing capabilities — space-saving inner finisher supports stacking, sorting and stapling

Powered by PrecisionCore® Heat-Free technology — simple, smart and clean solution that delivers outstanding quality with low waste

Exceptional business productivity — print speed of up to 55 ISO ppm (black/color)†, and scan speed of 50 ipm/100 ipm (simplex/duplex)[1]; fast first page out; supports up to Legal-sized media

Engineered for reliable performance — recommended monthly print volume of 4,500 to 30,000 pages

Energy efficient — lowest power consumption in its class[2], up to 60% lower vs. color laser printers[2]

Consistent user experience — convenient features provide a similar user experience as our WorkForce Enterprise AM Series

Large touchscreen operation — intuitive, user-friendly 10.1" color touchscreen with customizable interface

Remarkable image quality — DURABrite® Pro fast-drying, water-resistant pigment ink delivers vivid color and crisp black text

Robust security — full suite of advanced security features

Compatible with Epson Solutions Suite and industry-leading third-party solutions — Epson Open Platform for seamless workflow integration

Mobile and cloud solutions — from Android®, iOS®, Microsoft® Windows®, Chromebook® or Fire™ OS devices using Epson Connect™[3], Epson Smart Panel® app4, Apple® AirPrint®, Mopria® Print Service, Mopria Scan and Microsoft Universal Print

* Epson strongly recommends the use of genuine ink to ensure optimal printing quality and performance.

EPSON®

WorkForce® Enterprise
AM-C550z

Print

Printing Technology PrecisionCore Heat-Free 4-color (CMYK) drop-on-demand line head inkjet technology
Maximum Print Resolution 600 x 2400 dpi
Print Speed† 55 ISO ppm (black/color) simplex, 55 ipm (black/color) duplex
Print Features Simplex, Duplex, Collating, Mixed Paper Sizes, Secure Printing, Watermark

Mobile Printing and Scanning

Epson Connect™ Solutions[3] Epson Email Print, Epson Remote Print, Epson Smart Panel® App[4]
Other Apple AirPrint, Mopria Print Service, Mopria Scan, Scan to Cloud

Copy

Copy Speed Flatbed†† 55 ISO cpm (black/color)
Copy Speed ADF†† 55 ISO cpm
Copy Quantity 1 – 9,999
Maximum Copy Size 8.5" x 14"
Input Copy Resolution (dpi) Maximum 600 x 600
Copy Features Automatic 1-Sided to 2-Sided, Fit to Page, Automatic Reduction and Enlargement (25% – 400%), Free-Form Magnification, ID Copy, Adjustable Copy Density, Collate, Page Numbering, Message Stamp, Date Stamp, 1-Sided to 2-Sided, 2-Sided to 1-Sided, 2-Sided to 2-Sided, Adjustments — Density, Contrast, Color, Sharpness, Text Enhancement, Mixed-Size Originals

Scan

Scanner Type Color flatbed/Auto 2-sided ADF
Scanner Sensor Mono CIS
Optical Resolution 600 dpi
Hardware Resolution Maximum 600 x 1200 dpi
Maximum Resolution 9600 dpi interpolated
Scanner Speed[1] ADF Simplex 50 ipm/Duplex 100 ipm
Maximum Scan Bed Size 8.5" x 14"
Scan Features Scan to PC (USB and network), Scan to Cloud[5], Scan to Email (SSL), Scan to Network Folder, LDAP Support, Scan to Memory Card/Flash Drive, TWAIN Output Format (PDF, JPEG, TIFF, Multi-TIFF, BMP[Win], PNG), Skip Blank Pages, Remove Shadows/Punch Holes, Density Adjustment, Optical Character Recognition (optional)

Fax (Optional)

Type Walk-up black-and-white and color
Transmission Types Super G3 Fax (1 line), IP (T.38) Fax
Receive Memory 6MB
Speed Dial Numbers Up to 2,000
Fax Features Send, Receive, Fax to Email, Fax to Folder, Inbox Password, Delayed Send, Sharpness, PC Fax, Group Dial (up to 200 groups)

Auto Document Feeder

Support Paper Thickness 52 g/m² – 128 g/m²
Paper Capacity/Number of Originals 100 sheets, 80 g/m²
Automatic 2-Sided Scan/Copy/Fax Yes

Box Function

Number of Shared Boxes 1 – 199
Maximum Number of Personal Boxes Unlimited
Maximum Storable Number of Documents 3,000
Maximum Storable Number of Pages 9,000

Connectivity

Standard Connectivity
SuperSpeed USB 3.0, Ethernet — 1000Base-T/100Base-TX/10Base-T, Wireless LAN (optional), Wi-Fi Direct®[6] (optional)
Operating Systems Windows® 11 (64-bit), Windows 10 (32-bit, 64-bit), Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Server® 2008[7] – Windows Server 2022[7], Mac® OS X® 10.9.5 – macOS® 14.x[8], Print/Scan Chromebook™ OS ver.89 or later
Extended Connectivity
1 Super G3 fax card supported

Paper Handling

Maximum Paper Size
Standard Cassettes: Up to 8.5" x 14"
Multipurpose Tray: 2.2" × 5.5" to 8.5" × 47.2"
Paper Types Plain, Thin, Thick, Recycled, Preprinted, Letterhead, Color, Envelope (Monarch, #10, DL, C6, C4)
Number of Paper Trays 1 standard cassette tray and 1 multipurpose tray; optional single cassette; optional dual cassette
Input Paper Capacity 2,100 sheets (500 x 1 standard tray, 500 x 1 optional single cassette tray, 500 x 2 optional dual cassette trays, 100 x 1 multipurpose tray)
Supported Paper Weights
Cassette Trays/Multipurpose Tray: Up to 250 g/m²
Automatic Duplexing: Cassette 1 (Standard): Up to 160 g/m²; Cassettes 2-4 (Optional): Up to 250 m²

General

Display 10.1" color touchscreen
Memory[9] 8,192MB
Temperature
Operating: 50 ° F to 95 ° F (10 ° C to 35 ° C)
Storage: 7 ° F to 104 ° F (-14 ° C to 40 ° C)
Relative Humidity
Operating: 15% – 85%
Storage: 5% – 85% (no condensation)
Rated Voltage AC 100 V – 240 V
Rated Frequency 50 Hz – 60 Hz
Rated Current 3.0 A – 1.5 A
Power Consumption (Approximate)
Maximum: 195 W
Standalone Copy Printing: 115 W
Ready Mode: 45 W
Sleep Mode: 0.8 W
TEC Rating: 0.24 kWh
Weight and Dimensions (W x D x H)
Main Unit
18.2" x 19.3" x 31.3"
Weight (W/O Supplies): 163.1 lb
Weight (W/ Supplies): 168.4 lb
Main Unit with Optional Single Cassette:
18.3" x 19.3" x 35.3", Weight: 182.4 lb
Main Unit with Optional Single Cassette and Optional Dual Cassette:
18.3" x 19.3" x 45.8", Weight: 227.0 lb

General (Continued)

Software Available[10] Epson printer driver, PCL 5 driver emulation[11], PCL 6 driver emulation[11], Adobe® PostScript® 3™, Document Capture Pro
Epson Solutions Suite Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro
Warranty 90-day limited warranty; additional service options available through your reseller
Country of Origin Indonesia

Ink

Ink Type DURABrite Pro pigment ink
Replacement Ink Cartridges[12] T08M High-Capacity Ink Cartridges — Black, Cyan, Magenta, Yellow (Yield, ISO pages — Black: 31,500, Color: 28,000)
Epson strongly recommends the use of genuine ink to ensure optimal printing quality and performance.
Fade Resistance/Print Longevity[13] Up to 400 years in dark storage

Eco Features

ENERGY STAR® qualified
Rated EPEAT® Silver
RoHS compliant
End-of-life options available[14]
Epson America, Inc. is a SmartWay® Transport Partner[15]

Ordering Information

AM-C550z (w/ Finisher)	C11CL29201/C12C939551
Optional Single Cassette	C12C937441
Optional Dual Cassette	C12C937461
Wireless LAN Interface	C12C936861
Super G3 Fax Board	C12C935251
IP Fax License	EDS0300001
OCR Expansion Board/License	C12C936801/EDS0200001
Print Set Feature License	EDS0100001
Red Erase Feature License	EDS0100002
Authentication Device Table	C12C937381
Paper Cassette Lock	C12C936771
Maintenance Box	C12C937201
Inner Finisher	C12C939551
Staple Cartridge for Inner Finisher	C12C937001

Printer shown with optional accessories.

† Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software and page complexity. For more information, visit epson.com/printspeed | †† Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration, and page complexity. For more information, visit epson.com/copyspeed | 1 Based on 200 dpi, letter-size, in black-and-white or color. | 2 Compared to similarly featured A4 color laser printers and copiers with speeds of 51 – 60 ppm per industry available data as of February 2025. Actual power savings will vary by product model and usage. | 3 Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit epson.com/connect | 4 Requires Epson Smart Panel app download. Data usage fees may apply. | 5 Requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit epson.com/connect | 6 Wi-Fi CERTIFIED™; level of performance subject to the range of the router being used. Wi-Fi Direct® may require printer software. | 7 Only printing and scanning are supported under Windows Server OS. | 8 Some applications and/or functions may not be supported under Mac OS X and macOS. | 9 RAM size definition is the total amount of RAM memory capacity inside the device, regardless of memory use. | 10 Internet access is required to install Mac OS X and macOS drivers and software. | 11 Not all media types are supported for PCL printing. | 12 Replacement cartridge yields are based on ISO/IEC 24711 tests in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer startup and a variable amount of ink remains in the cartridges after the "replace cartridge" signal. For details, visit epson.com/inkinfo | 13 Display permanence based on accelerated testing of prints displayed under glass in indoor display conditions; album permanence based on accelerated testing of prints in dark storage conditions. Actual print stability will vary according to media, printed image, display conditions, light intensity, temperature, humidity and atmospheric conditions. Epson does not guarantee the longevity of prints. For maximum print life, display all prints under glass or UV filter or properly store them. | 14 For convenient and reasonable recycling options, visit epson.com/recycle | 15 SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency.

See the latest innovations from Epson Business Solutions at **epson.com/forbusiness**

Contact: